

# Microsoft Dynamics CRM Services at Congruent

Microsoft  
Partner



Gold Application Development  
Silver Collaboration and Content



## MICROSOFT DYNAMICS CRM SERVICES

- Consulting
- Implementation
- Development
- Customization
- Integration
- Support
- Upgrade
- Training



## DYNAMICS CRM COMPETENCIES

### Implementation

- Requirement Gathering & Consulting
- Proof of Concept & Solution Design
- Configuration & Customization
- Data Migration from different sources
- Upgrade system, Data & Custom Process
- Transition & User Training



### Customization

- Form, Scripting, Ribbon
- Process, Custom Workflow & Plug-In
- Advanced & Optimized SDK customization
- SSRS reports, Dashboard & Goal Management
- Customization specific to online, on-premise & IFD
- Customization for Outlook client & cloud service



### XRM & Add-In

- New line of business application with XRM
- Extending CRM Modules
- Add-In with intuitive & high performance GUI
- Accelerator Implementation and customization
- Integration with Payment gateways, Google Map, & utility services
- Integration with SharePoint, ERP and other systems



### Support

- Highly skilled & experienced consultants
- Different levels & expertise in related technologies
- Transparent / Flexible policy & process
- Round the clock technical & functional support
- Well equipped infrastructure, video-conferencing, web meeting, VOIP



## WHOM DO WE SERVE

### For Customers



#### Dedicated Offshore Team

- Development
- Support
- Maintenance

### For ISVs



#### Technology Experts

- Design
- Development
- Testing
- Enhancements

### For Partners



#### Scalable Virtual Team

- Upgrade
- Migration
- Customization

## American Regulatory Agency

*“Congruent has been highly responsive to our needs, and they have been constant professionals in helping us manage the project. We have been especially pleased with their ability to manage scope issues quickly and effectively, ...*

*We are also working with an offshore team, and they have done an outstanding job of making sure language barriers do not lead to any misunderstandings. Communication has been remarkably clear, considering the circumstances”*

If you are interested in our services or have any queries, please write to us at

[info@congruentsoft.com](mailto:info@congruentsoft.com)

or visit

[www.congruentsoft.com](http://www.congruentsoft.com)

for more information.

**Thank You**