

Microsoft Dynamics CRM Services at

Congruent

Microsoft Partner

Gold Application Development
Gold Collaboration and Content

MICROSOFT DYNAMICS CRM SERVICES

- Consulting
- Implementation
- Development
- Customization
- Integration
- Support
- Upgrade
- Training



DYNAMICS CRM COMPETENCIES

Implementation

- Requirement Gathering & Consulting
- Proof of Concept & Solution Design
- Configuration & Customization
- Data Migration from different sources
- Upgrade system, Data & Custom Process
- Transition & User Training



Customization

- Form, Scripting, Ribbon
- Process, Custom Workflow & Plug-In
- Advanced & Optimized SDK customization
- SSRS reports, Dashboard & Goal Management
- Customization specific to online, on-premise & IFD
- Customization for Outlook client & cloud service



XRM & Add-In

- New line of business application with XRM
- Extending CRM Modules
- Add-In with intuitive & high performance GUI
- Accelerator Implementation and customization
- Integration with Payment gateways, Google Map, & utility services
- Integration with SharePoint, ERP and other systems



Virtual Team & Support

- Highly skilled & experienced consultants
- Different levels & expertise in related technologies
- Transparent / Flexible policy & process
- Round the clock technical & functional support
- Well equipped infrastructure, video-conferencing, web meeting, VOIP



WHOM DO WE SERVE

For Customers



Dedicated Offshore Team

- Development
- Support
- Maintenance

For ISVs



Technology Experts

- Design
- Development
- Testing
- Enhancements

For Partners



Scalable Virtual Team

- Upgrade
- Migration
- Customization

American Regulatory Agency

“Congruent has been highly responsive to our needs, and they have been constant professionals in helping us manage the project. We have been especially pleased with their ability to manage scope issues quickly and effectively, ...

We are also working with an offshore team, and they have done an outstanding job of making sure language barriers do not lead to any misunderstandings. Communication has been remarkably clear, considering the circumstances”

If you are interested in our services or have any queries, please write to us at

info@congruentsoft.com

or visit

www.congruentsoft.com

for more information.

Thank You