A DOCUMENT MANAGEMENT AND COLLABORATION SOLUTION FOR A LEADING SOFTWARE COMPANY IN EUROPE REGION

Industry: Independent Software Vendor

Customer Profile

This Europe based client helps people resolve their legal, money and other problems by providing free information and advice, and by influencing policy makers.

Client Situation

- Client had the following concerns with their legacy system and they felt the need for a easily maintainable, cost effective solution that will address all the pain points
- The information is scattered across the origination
- Document management / controlling was difficult to organize since it is person dependent and not system dependent
- Appointment booking is done using Microsoft Excel tool and difficult to maintain
- There was no space to communicate to the employee

Congruent's Solution

- Congruent created an effective and extremely high secured, proved solution
- Developed client specific appointment booking system using ASP.NET having the facility to book / cancel appointment, search, available time slot, integrations with MS Outlook
- Designed & configured document management system
- Developed various features for employee portal such as – Staff Directory, Photo Gallery, News & Events, Staff Announcements, and so on

Key Challenges

- Creating a full fledged employee portal with limited features of WSS 3.0
- Custom development of appointment booking with calendar functionality of WSS 3.0
- Customized Search functionality with limited options in WSS 3.0

Benefits

- Appointment booking is automated with search functionality.
- Employee portal – All the organization information available under one roof with click of a button
- Document management facility with high security

Technology Used

- Windows SharePoint Services 3.0
- ASP.NET 2.0
- SharePoint Designer 2007

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